



Post Office Box 401
1515 South River Road
West Sacramento, CA 95691
Main Office: (916) 371-2570
Fax: (916) 371-0635
www.ramosoil.com

March 26, 2014

Dear Customer,

Our records indicate that you have purchased Methanol 100 from our company within the last year. In order for you to continue purchasing Methanol from us we will need you to sign and date the enclosed form and return it to us no later than April 15th 2014. If we do not receive this form back your account and cardlock cards will no longer be able to purchase this product until the form is signed and in our possession.

We appreciate your business and apologize for any inconvenience this may cause you.

Sincerely,

Pam Richey
Customer Service Manager

<i>Carson City (CVO)</i>	<i>775-887-7777</i>	<i>Isleton</i>	<i>916-777-5545</i>	<i>Sacramento</i>	<i>916-371-2570</i>
<i>Clarksburg</i>	<i>916-744-1012</i>	<i>Lincoln</i>	<i>916-645-2179</i>	<i>Stockton</i>	<i>209-465-6255</i>
<i>Dixon</i>	<i>707-678-2061</i>	<i>Marysville</i>	<i>530-743-4647</i>	<i>Williams</i>	<i>530-473-2811</i>
<i>Fairfield</i>	<i>707-425-5780</i>	<i>Mojave (RSI)</i>	<i>661-824-4250</i>	<i>Woodland</i>	<i>530-661-1200</i>



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**DISCLAIMER OF WARRANTIES AND LIMITATION OF REMEDIES
IN CONNECTION WITH THE PURCHASE AND SALE OF METHANOL**

**THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION
ON THE FACE HEREOF**

Ramos Oil Co., Inc., a California corporation (ROI), offers on a limited basis the sale of methanol (the "Product"). In respect thereto:

1. ROI does not endorse or recommend the appropriate uses to which the Product may be put. It is Customer's decision regarding the appropriate lawful use of the Product.

2. ROI is informed that the Product is carefully tested and inspected before it leaves its point of manufacture and that it meets its manufacturer's specifications at that time. As it is impossible to always detect imperfections, it is Customer's obligation to conduct the necessary and appropriate tests or inspections to ensure the Product is suitable for Customer's intended use. Under no circumstances is ROI responsible for any damages beyond the price actually paid ROI for the Product. No damages or charges of any kind, either for labor, expenses, testing or replacement of damaged property, or otherwise suffered or incurred by Customer in connection therewith, will be allowed. The only warranty ROI gives for which ROI may in any way be liable, is to replace the Product as proved defective.

3. ROI MAKES NO EXPRESS OR IMPLIED WARRANTIES (INCLUDING THE IMPLIED WARRANTIES AS TO MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) WITH RESPECT TO THE PRODUCT THAT ARE NOT CONTAINED IN THIS WRITING.

4. In purchasing the Product Customer agrees this writing is a complete and exclusive statement of the understandings of ROI and Customer, and there are no other understandings, agreements, or representations, express or implied, not specified herein regarding Product quality or suitability for purpose.

DATED: _____

CUSTOMER ACCOUNT NUMBER _____

CUSTOMER ACCOUNT NAME _____ PHONE NUMBER _____

ADDRESS _____

SIGNATURE

PRINTED NAME

<i>Carson City (CVO)</i>	<i>775-887-7777</i>	<i>Isleton</i>	<i>916-777-5545</i>	<i>Sacramento</i>	<i>916-371-2570</i>
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